

# Andrew Adcock

Columbia, MD

443.850.4486 • AndrewAdcock@gmail.com • HouseLD.com

---

## OBJECTIVES

To obtain a position that utilizes my technical experience and knowledge as well as my creative nature.

---

## QUALIFICATIONS

- Knowledgeable in hardware/software installation
- Experience in network installation and setup
- Knowledgeable in web programming; PHP; MySQL; JavaScript; HTML; CSS; XHTML
- Experience using Adobe Creative Suite 3; FreeBSD
- Network Operations Center Specialist knowledgeable in networking standards and practices
- Motivated team player able to work well with all levels of an organization to provide leadership and coordinate large projects
- Energetic and creative professional able to learn new practices and standards quickly with minimal assistance

---

## WORK EXPERIENCE

### *Senior Gaming Advisor*

November 2008 – Present

GameStop • Columbia, Maryland

- Managerial Duties – Training, Cash handling, Supervision of employees
- Customer Service

### *Assistant Store Manager*

November 2006 – November 2008

Starbucks Coffee • Columbia, Maryland; Hanover, MD; San Diego, CA

- Managerial Duties – Training, Sales Plans, Cash handling, Supervision of employees, Scheduling
- Customer Service
- Community Service/ Non-Profit Specialist

### *Lead Web Developer*

April 2006 – Sept 2006

Enuresis Associates • Ashton, Maryland

- Developed and maintained eCommerce websites
- Maintained and upgraded network
- Maintained database and order management software

### *Network Upgrade Specialist*

(Contract) January 2006 – March 2006

Charles County Public Schools • Charles County, Maryland

- Upgraded and installed Cisco Airport Access points
- Implemented wireless infrastructure devices at multiple sites
- Performed wireless network surveys

### *Network Operations Specialist*

June 2005 – October 2005

Castle Access • San Diego, California

- Maintained and operated Cisco routers and switches
- Acted as customer service representative to troubleshoot client issues
- Updated and maintained companies intranet

---

## EDUCATION

### *Associates of Arts in Graphic Design*

Anticipated Graduation 2011

Howard Community College • Columbia, Maryland